WE L C LERS



Many Hands...Many Hearts

Highlands United Church

A Community of Volunteers
A Ministry of Service
2018—2019



THANK YOU VOLUNTEERS!

No words or program insert can express the gratitude we have for the countless hours given in service to the work of this church.

Here are some of the things Highlands Volunteers have done this past year:

- 1. Folding leaflets
- 2. Pulling weeds
- 3. Directing a musical
- 4. Acting, singing and dancing in a musical
- 5. Playing the bells
- 6. Singing in a choir
- 7. Teaching guitar
- 8. Teaching English
- 9. Making coffee and snacks for an ESL class
- 10. Serving tea to the Flea Market sorters
- 11. Sorting used goods for the flea market
- 12. Painting the gym
- 13. Creating a wall hanging
- 14. Setting up tables and chairs for an event
- 15. Making pies
- 16. Baking cookies
- 17. Doing dishes after Thursday dinner
- 18. Cooking a meal for Thursday dinner
- 19. Grocery shopping
- 20. Serving a meal
- 21. Visiting a shut in
- 22. Visiting someone in hospital
- 23. Being a listening ear
- 24. Providing healing hands
- 25. Knitting a prayer shawl
- 26. Ordering pizza and Chinese food
- 27. Leading the Book Club
- 28. Supporting a refugee
- 29. Reading the scripture for worship
- 30. Preparing and leading the prayers of the people
- 31. Doing kitchen laundry
- 32. Cleaning the kitchen cupboards
- 33. Planting flowers
- 34. Sorting items donated for Shelter to Home
- 35. Picking up donated items
- 36. Assessing the needs of someone requiring support
- 37. Cooking a meal for the seniors connection

- 38. Cataloguing nativity scenes
- 39. Helping children shop in the kids only market
- 40. Making crafts to sell
- 41. Serving on the leadership board
- 42. Serving on the M & P committee
- 43. Serving on the Finance Committee
- 44. Being the treasurer
- 45. Hanging art in the sanctuary
- 46. Hanging signs on the front tower
- 47. Serving on the Building committee
- 48. Serving on the property committee
- 49. Administering first aid
- 50. Leading a study group
- 51. Hanging pictures
- 52. Hosting Amica live stream worship
- 53. Pouring wine
- 54. Greeting on Sunday mornings
- 55. Praying for names on Sunday prayer list
- 56. Being a welcome host on Sundays
- 57. Setting up and hosting the 'action table'
- 58. Distributing pouches for stewardship campaign
- 59. Organizing food for the 'Upside Down Lunch'
- 60. Helping with serving at a memorial reception
- 61. Setting up the chancel for a baptism & communion
- 62. Cataloging library books
- 63. Organizing and tidying the library
- 64. Keeping the recycling containers organized
- 65. Polishing silver
- 66. Washing linens
- 67. Arranging flowers
- 68. Decorating for a special event
- 69. Displaying nativity scenes
- 70. Creating a volunteer survey
- 71. Drafting a model of governance
- 72. Baking cinnamon buns
- 73. Welcoming people to a concert
- 74. Donating items for summer camps

- 75. Responding to an emergency need
- 76. Washing tables
- 77. Bleaching cups
- 78. Providing rides
- 79. Driving a bus
- 80. Consulting
- 81. Checking the sound system
- 82. Trimming candles
- 83. Writing a grant application
- 84. Sending cards
- 85. Making a display board
- 86. Taking photographs
- 87. Moving chairs out of the sanctuary
- 88. Moving chairs back into the sanctuary!
- 89. Speaking at an event
- 90. Playing an instrument for a service
- 91. Sorting hymn books
- 92. Putting out book displays
- 93. Hand stitching a quilt
- 94. Flipping burgers
- 95. Shopping for burgers
- 96. Cleaning the barbecue
- 97. Flipping pancakes
- 98. Providing entertainment for an event
- 99. Putting on the coffee
- 100. Making desserts
- 101. Making or buying a birthday cake
- 102. Decorating for the monthly birthday party
- 103. Hosting the monthly birthday party
- 104. Playing with babies in the nursery
- 105. Putting costumes on children
- 106. Making costumes
- 107. Creating fabric art
- 108. Making palm crosses
- 109. Decorating cookies with kids
- 110. Taking care packages to those in need
- 111. Creating Christmas 'hampers'
- 112. Keeping us aware of global and local needs
- 113. Salting the sidewalks in winter
- 114. Shovelling snow before a service
- 115. Putting together IKEA furniture!
- 116. Organizing a fund raiser
- 117. Taking a trip to the landfill
- 118. Face painting
- 119. Setting out a reception

- 120. Baking scones and muffins
- 121. Testing electronics for the flea market
- 122. Selling items at the flea market
- 123. Sorting sheet music
- 124. Being an evening building monitor
- 125. Organizing the evening monitors
- 126. Evaluating furniture for Shelter to Home
- 127. Counting money
- 128. Being a super recycler
- 129. Picking up litter on the grounds
- 130. Interviewing an applicant for staff
- 131. Writing a grant application
- 132. Collecting soup labels
- 133. Appraising stamps
- 134. Collecting old glasses
- 135. Organizing the Photo directory
- 136. Maintaining archival materials
- 137. Managing the stewardship campaign
- 138. Choosing chancel furnishings
- 139. Doing calligraphy on cards
- 140. Putting up Posters
- 141. Sharing Facebook Posts
- 142. Leading a Workshop
- 143. Hosting visitors from another country
- 144. Making or hanging up nametags
- 145. Serving Communion on Sunday
- 146. Visiting in a care facility
- 147. Setting up tables
- 148. Moving furniture
- 149. Serving snacks at summer camp





Be part of the volunteer community at Highlands!

Read through this list and tick off the things that interest you. Then fill out the form at the end put it in the Sunday offering plate, drop it off at the church office or email your information and interest to sandi.parker@highlandsunited.org

Food Ministry—Preparing Meals / Cooking / Dishes / Baking

Cooks, helpers, dish doers and servers are always needed for the many opportunities to eat together at Highlands or help others in the community enjoy good food and company. If you like cooking and enjoy spending time in the kitchen (often in the company of others!) this is the opportunity for you. Most tasks ideally require a monthly commitment. Support is provided in learning to plan and cook for groups.

Why do this? Because eating good food in the company of others is one of the great joys in life, and is something not everyone gets to do. Food for body; food for spirit.

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Thursday dinners
Seniors lunches
Saturday lunch program (at North Shore Neighborhood House)
Sunday lunches
Other:





Maintaining Building and Grounds

Do you like tinkering with things that have stopped working? Doing touch up or more major painting jobs? Oiling squeaky hinges? Moving, fixing or building furniture? Hanging things on walls? Minor plumbing or electrical issues? Are you flexible enough to be called when a building 'emergency' happens? Or would you like to be part of an ongoing property group to help maintain our space? Can you follow IKEA instructions? Do you enjoy spending time in the garden? Can you recognize a weed? Enjoy watching things blossom and grow?

Why do this? Because having a lovely well maintained space, indoor and out, welcomes those who come through our doors, and makes working in the space a pleasure.

Painting tasks
Climbing ladders to hang things
Repairing minor plumbing/wiring/wood
Gardening (weeding, planting, transplanting)
Building cabinets
Organizing tasks/planning
Other:



Visiting and Compassionate Care

Visiting folks in a care facility to bring news of Highlands and have conversations with a member who can't get out any longer. Are you able to visit someone from Highlands who is in hospital? Would you see yourself being part of a Circle of Compassion for someone who needs a little extra support for a period of time? Training and/or experience is required (and available) for some of these roles.



Why do this? Because the Highlands community reaches beyond our Sunday morning walls. Being community means caring for one another through the good times and the hard times.

Opportunities include;

Healing	hands

- ☐ Hospital visiting
- □ Visiting in Care facilities
- Delivering care packages to people at Christmas and Easter
- ☐ Serving on the Refugee Committee



Technology

Highlands uses sound, projection, and video (Livestreaming) each Sunday. We also rely heavily on Wifi for day to day business, and technology for meetings and gatherings. If you are able to advise us on IT issues or do minor troubleshooting when things break down, and we are waiting for a technician, we would appreciate your help! We are also continually trying to improve our Livestream experience for viewers

and our Sunday morning experience, so if you are interested in that area of ministry we want to hear from you!

Why do this?

☐ Other:

Because the Highlands community reaches beyond these walls and technology allows us to reach and communicate with others around the world. Because for various reasons, people can't always come to church, but they can join us online. Because technology allows us to stay connected.

Computers / Networking / Troubleshooting
Video / Film / Livestream / PowerPoint
Audio / Sound
Lighting / Production



General Help as Needed

Can you set up tables and chairs for an event? Take them down again? Shovel Snow? Find a water shutoff? Sharpen 100 pencil crayons? Tidy a cupboard? Move Sanctuary chairs?

Why do this? Because sometimes things just happen, or in spite of our best planning a detail gets missed. And knowing there are people we can call at the last minute for help ensures ministry carries on and reduces stress.

	Call me wher	ı you need m	ne	



Flea Market

Do you have time on Tuesday mornings to help sort and organize donated items in the company of a friendly group of folk? Can you lift a box of books without putting your back out? Move a table? Test lights and electronics? Recognize an antique? Can you give time on the week after Thanksgiving for the main Flea Market Sale event?

Why do this? Because the Flea Market is the biggest fundraiser of the year and generates money for a significant number of the ministries that we do. And it is a great group of enthusiastic and committed people with whom to spend time.

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- ☐ Help with set up the week before the Flea Market
- ☐ Sell, serve or clean up on Flea Market Sale Day



Leadership and Management

Are you big picture thinker? Are you passionate about the work and ministry of this church? Do you have some familiarity with United Church Polity and Governance (or willing to learn?) Do you have experience in organizational leadership? Positions come up annually on the Highlands Leadership Board,

Finance committee, Ministry and Personnel Committee and other ad hoc committees

Co	mmittee and other ad hoc	committees.
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	Leadership	
	Finance	
	Human Resources	
	Other:	
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or conferences



Highlands Local Connections & Community Ministries

Highlands has two specific ministries to the local community that were initiated and managed by members of this congregation: Shelter-to Home and Saturday Lunch. Each of the programs provides support to vulnerable members of the community in different ways and relies entirely on volunteers. In addition, Highlands has an active Local Connections committee which oversees financial support to

community organizations and ministries

Why do this?

These programs provide 'hands on' support to people living in poverty. Food and shelter are two of the basic needs we all have. And for those who eat together at the Saturday Lunch, an opportunity to make friends and eat in the company of others is as important as the food.



Saturday Lunch set up, serving and cleanup.
Shelter to Home: meeting with donors of furniture to assess suitability of items offered
Lifting and transportation of goods
Helping with the organization of the storage facility
Being part of the local connections committee
Shopping
Scheduling
Other



Worship, Spirituality and Prayer

Sunday mornings is the main time we come together as community: to sing, pray and learn together. Many volunteers ensure that Sunday service happens. But people are engaged in prayer and worship not just on Sundays –

Why do this? Because worship and prayer is wired into us and is what equips us for other ministries. Without it we wouldn't be who we are. And when you greet people, pray for people and help with worship, you feel connected to one another and to God.

	Greeting at the door Sunday mornings
	Being a welcome host, to help welcome and introduce newcomers to others, and orient to Highlands or answer questions.
	Reading scripture in worship
	Serving on the worship committee
	Praying throughout the week for those named on the prayer list
	Serving communion
	Creating liturgical art
	Knitting prayer shawls
	Playing in the Family Band or Praise Band
	Other





Children, Youth and Family Ministries

The participation of children, youth and families brings life and energy to our church! We have an active Sunday school and youth group that nurture faith and friendships, offer workshops to support parents, and provide opportunities for families to gather together and to mix across the generations. With a staff person dedicated to this ministry and committed teachers and leaders, there is always a place for volunteers to be involved in this work, especially for one time events and activities.



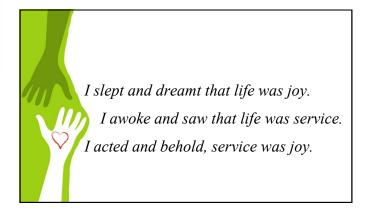
Why do this? Because working with children and youth is a lot of fun and because it 'takes a village to raise a child'. The village is our church community, and we love our children and want them to grow in a faith that will last them a life time. Families are busy these days and creating well planned and supported events where parents can enjoy each others company and kids can be together gives a bit of respite in a fast paced world. Every cookie baked, every costume fitted, every pancake flipped, every game taught, and every prayer offered supports this ministry!

	Snacks for Sunday School or special events
	Event set-up/clean up (ex: All Hallow's Eve and
Ch	ildren's space at the Nativity Exhibit)

 □ Dramatic roles/ other creative 'guest appearances' in all ages services and fun videos
☐ Expert Pancake flippers (ex:Pancakes & PJ's)
$\ \square$ Costume help for the Christmas Pageant.
Other Volunteer Opportunities
☐ Evening monitors: answer inquiries, provide building security, lock up
□ quilting (Monday mornings)
☐ church library: sorting, cataloguing and maintaining
☐ Hosting monthly Birthday Celebrations and/or providing cakes.
☐ Teaching and supporting our ESL learners
□ Other

If there is something you think you could offer that you don't see here, it might mean we have accidentally left it out or maybe it is something we have not even thought of yet! So please let us know.

For more information about volunteering at Highlands, contact Sandi Parker at sandi.parker@highlandsunited.org or contact the Church Office 604-980-6071 (churchoffice@highlandsunited.org)





3255 Edgemont Blvd. North Vancouver, BC V7R 2P1
Ph: 604-980-6071 churchoffice@highlandsunited.org
www.highlandsunited.org Rev Will Sparks, Lead Minister